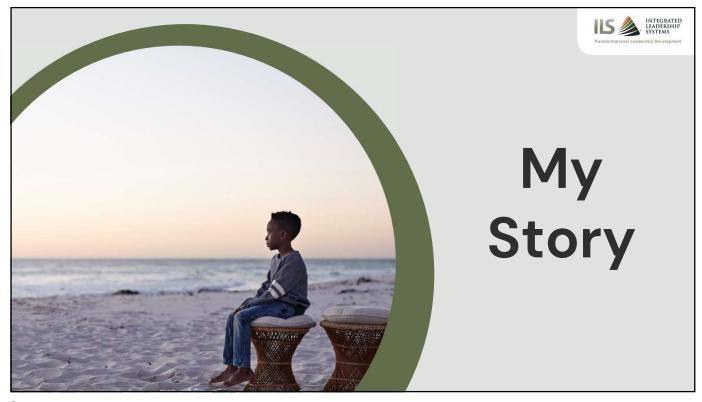


Building and Sustaining Trust

Presented by: Aaron Helton, M.S.I.O.P. Integrated Leadership Systems

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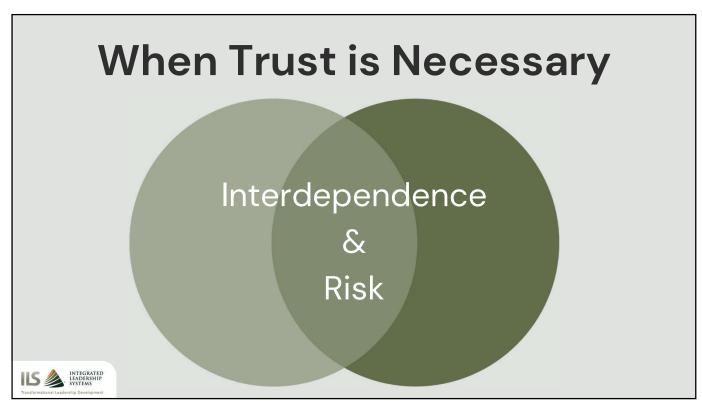


IMPROV Scenario:

You've just met a stranger, and...

I need:
A location,
An interaction,
A fear/worry

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Without it you can not influence THINGS YOU CAN INFLUENCE CONCERNS YOU CAN'T CHANGE Source: The 7 Habits of Highly Effective People by Stephen R. Covey

Table Andrews Andrews Browness

The Foundations of Trust

- Authenticity
- Integrity
- Vulnerability

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Why is Vulnerability a foundation of trust?

What does
Vulnerability look
like to you?



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Vulnerability Turn-Taking

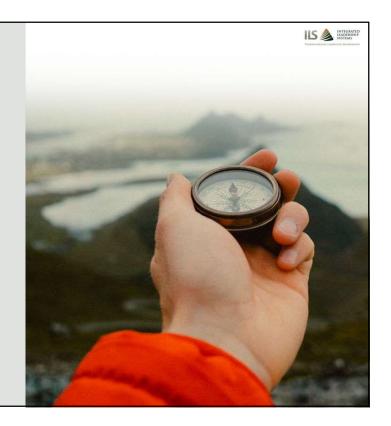
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Integrity

Why is integrity a foundation of trust?

The most massive violations of trust are violations of integrity.



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How do you practice Integrity?



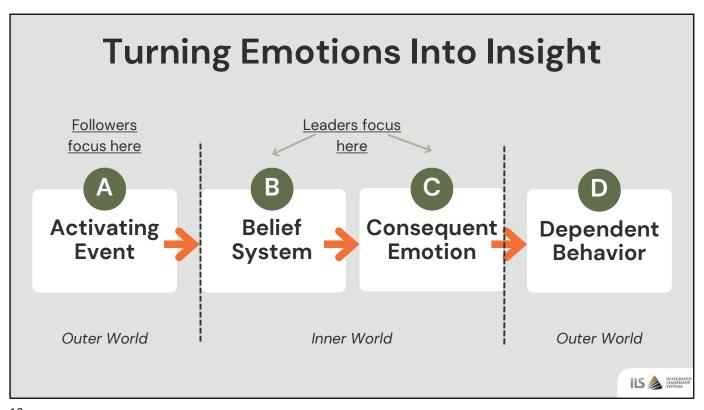
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Breakout

- How is trust broken?
- When you break someone's trust what do you do about it?
- Why do some people struggle with trust?
- What are some ways to rebuild trust?

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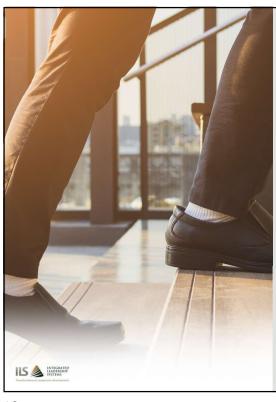
Rebuilding Trust

• Openly discuss the breach of trust

- Take ownership
- · Identify your needs
- · Reestablish boundaries
- Allow for emotions
- Communicate
- Be patient



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What are your next steps?

- 1. Practice vulnerability through discomfort to create risk and interdependence.
- 2. Develop integrity through making and keeping promises to yourself.
- 3. Create authenticity by integrating your current self with your ideal self.
- 4. Challenge your beliefs through the ABCD to identify and face down dysfunctional habits.

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