



August 19, 2025

## **FACT SHEET**

### **Important Information for Nursing Facilities with Medicaid Private Rooms: Private Room Compliance Monitoring**

#### ***Background:***

The Ohio Department of Medicaid (ODM) began paying claims approved for the private room incentive payment starting with December 18, 2024, dates of service. To establish eligibility for the private room incentive payment, nursing facilities (NFs) were required to apply to and receive approval from ODM to be a private room provider. This approval allows eligible providers to qualify for the Medicaid incentive payment for approved private rooms. In accordance with Ohio Revised Code (ORC) Section 5165.158, beginning July 1, 2025, approved facilities must do both of the following to retain their eligibility for the private room rates:

- Have a policy in place to prioritize placement in a private room based on the medical and psychological needs of the resident; and
- Participate in the resident or family satisfaction survey performed each year by the Ohio Long-Term Care Ombudsman Program.

ODM will be monitoring compliance with the above requirements for providers currently approved for the private room incentive. All providers are required to maintain documentation to support the validity of their submissions and provide such documentation during future audits.

#### ***Reporting Process for Providers:***

ODM will require all NFs currently approved as private room providers to submit information necessary to verify compliance with ORC 5165.58 paragraph (C)(5). This will be done through an on-line tool similar to the site used for private room applications. Providers will receive an email notification from ODM [NF\\_PrivateRoom@medicaid.ohio.gov](mailto:NF_PrivateRoom@medicaid.ohio.gov) when the link is active. Once active, this link will be available for thirty (30) days from September 2 through October 2, 2025. To report compliance, NFs will need to attest online to the following requirements:

- The policy was in place July 1, 2025; and
- The facility plans to participate in the 2025 resident or family satisfaction survey; and
- That the information is complete and accurate.

Upon submission, the NF will receive an email notification confirming receipt from ODM-NF\_PrivateRoom@medicaid.ohio.gov. NFs that meet the requirements will receive approval from ODM and may continue to bill the incentive rates for approved private rooms. NFs that fail to meet

the requirements will receive notification from ODM that they are no longer eligible to bill for and receive the private room incentive payment effective July 1, 2025. NFs that do not respond in a timely manner will lose their private room eligibility status and will have to reapply to be considered for the incentive payment at [Private Room Application- Category 1 Beds](#) and [Private Room Application- Category 2 Beds](#), once compliant. NFs that reapply will receive a new effective date if approved and will receive an incentive payment if funds are available at that time.

Incomplete submissions will not be accepted.

### ***Next Steps:***

ODM will inform NFs once the private room validation link is active. NFs are responsible for keeping their contact information current in the Ohio Medicaid Enterprise System (OMES): Provider Network Management (PNM) System to ensure they receive important information from ODM. NFs should confirm their email addresses, and all other contact information is current in PNM.

Providers must maintain documentation supporting the accuracy of their submission and ongoing compliance and may be required to provide this documentation during an audit.

### ***Questions?***

Please contact [NF\\_PrivateRoom@medicaid.ohio.gov](mailto:NF_PrivateRoom@medicaid.ohio.gov) with questions. Please allow 24 hours to receive acknowledgment of submission. Be sure to include in your email the provider's name and Medicaid ID, as well as date of submission.

For more information about the private room policy, billing, and payment, please contact NF Policy at [NFPolicy@medicaid.ohio.gov](mailto:NFPolicy@medicaid.ohio.gov).