

# **STAT: Survey Tips And Tactics 2023**

## ***Phase 3 is here!***

Join Stephanie for a new webinar on the  
2nd Wednesday of each month.  
11:00 am - 12:00 pm

**NEW  
TIME!**

**January - March session registration  
now open.**



Presented by:  
**Stephanie DeWees**  
HSE, LPN, LNHA, BS Health Administration  
Quality and Regulatory Specialist-Long Term Care  
LeadingAge Ohio

Who should tune in:  
Directors of Nursing, Nurse Managers, QA Nurses, MDS Nurses, and Administrators

Discover how nursing homes are being cited with their annual surveys. The Long-Term Care Survey Process and regulatory language will be reviewed. Each month will delve into a specific survey topic. Common citation examples will be given with interactive discussion from members sharing their survey experiences. Obtain useful tips and tactics for the monthly highlighted topic. Resources and other reference material will be shared.

**Webinars held the 2nd Wednesday of each month from 11:00 AM - 12:00 PM.**



Per Webinar Registration Fee	
Member Per Site, Per Address	\$75
Non-Member Per Site, Per Address	\$150
Fee includes registration for an unlimited number of participants from each site location, webinar materials and continuing education hours.	

Please indicate session(s) for which you are registering:	
Date	Topic
<input type="checkbox"/> January 11, 2023	<b>Complaint Citations</b> <i>There have been 3,287 complaint surveys in Ohio compared to only 417 annual surveys in 2022. This session will review how the Ohio Department of Health prioritizes complaint calls and the survey protocol for investigating complaints. Top cited areas will be discussed with citation examples given. Regulatory language related to grievances will be shared. Best practices in complaint resolution and QAPI considerations will be discussed.</i>
<input type="checkbox"/> February 8, 2023	<b>Immediate Jeopardy</b> <i>The Ohio Department of Health shared with LeadingAge Ohio their concerns with recent immediate jeopardy citations including trends not previously found in Ohio. This session will include a review of the trends in immediate jeopardy and harm citations. Top cited areas will be discussed with citation examples given. Self-reported incident documentation will be discussed. Immediate plan of correction considerations will be identified. Regulatory language and recommended standards of practice will be shared.</i>
<input type="checkbox"/> March 8, 2023	<b>Activities of Daily Living Decline</b> <i>Activities of Daily Living (ADL) decline is the fourth most frequently cited F-tag in Ohio for 2022. This session will cover how noncompliance results in citations. CMS' focused areas of decline in mobility and ADL will be shared. The surveyor protocol in determining if a decline is avoidable or unavoidable will be explained. ODH updates and current citation trends in Ohio will be discussed.</i>



Online, visit [www.LeadingAgeOhio.org](http://www.LeadingAgeOhio.org)

Click on Education and Events; select date and event, click link to register.



Mail to:  
 LeadingAge Ohio  
 2233 North Bank Drive  
 Columbus, OH 43220

Name (Last, First)	
Organization	
Professional Licensure/Credentials	
Title	
Address	
City	
State	Zip
Phone/Cell Phone (circle one)	
E-mail (required for receipt of confirmation)	

**Continuing Education for Each Webinar:**

1.0 clock hour will be awarded upon successful completion.

Criteria for successful completion: Attendance at entire event and submission of completed evaluation form.

LeadingAge Ohio is an approved provider by the Board of Executives of Long Term Services and Supports. Core of knowledge subject areas: Care, Services and Support; Environment and Quality; Leadership and Strategy.

As stated in the Ohio Administrative Code Rule 4723-14-05, education that has been approved by a board or an agency that regulates a health care profession in Ohio or another jurisdiction is an acceptable option to meet nursing continuing education requirements.

Your registration will be complete upon receipt of registration and payment. All registrants will receive information for the virtual meeting upon event registration. If you do not receive a confirmation, please contact Corey Markham at (614) 545-9015 or [cmarkham@leadingageohio.org](mailto:cmarkham@leadingageohio.org).

**Substitution and Cancellation Policy:** Substitutions, in writing, are welcome at no additional cost. Cancellations received by two calendar weeks prior to event date will be fully refunded. Cancellations received between 7 and 13 days prior to the event date will be refunded minus a \$10 processing fee. No refunds will be issued 6 or fewer days prior to the event date.