

May 29, 2020

Dear Provider

On December 23, 2019, we notified you that all alternate system vendor–provider combinations must complete the alternate system certification process by June 30, 2020. As we explained then, both the alternate system demonstration requirement and the Sandata process validating the transmission of EVV data to the aggregator must be completed successfully. More recently, you may have received a letter, phone call and email reminding you of these deadlines.

Since our most recent communication, we have received feedback that the COVID pandemic has presented challenges to providers and vendors as they work to meet the certification requirements. As a result, we are extending the time to complete the certification process until September 1, 2020. Providers who have not completed the certification process by September 1, 2020 may be required to transition to the Sandata system until their alternative system is fully certified.

It is important you take advantage of the additional time and continue working toward certification. If you have completed the process validating the transmission of data to the Sandata aggregator, but you haven't completed an alternate EVV system demonstration, please do the following:

1. Ask your vendor if they have documentation showing they successfully completed a demonstration with another provider.
2. If your vendor can provide the requested documentation, please work with your vendor to complete **Part 2** of the **Request to Schedule Demonstration** form (<https://medicaid.ohio.gov/Portals/0/Initiatives/EVV/AltSystem/ALTEVV-Demo-Request.pdf?ver=2019-10-17-093059-467>) . Submit the completed form to [EVV@medicaid.ohio.gov](mailto:EVV@medicaid.ohio.gov).
3. If your vendor cannot provide the requested documentation, please work with your vendor to schedule a demonstration. The completed **Request to Schedule Demonstration** form (<https://medicaid.ohio.gov/Portals/0/Initiatives/EVV/AltSystem/ALTEVV-Demo-Request.pdf?ver=2019-10-17-093059-467>) can be submitted to [EVV@medicaid.ohio.gov](mailto:EVV@medicaid.ohio.gov).

If you have not completed the process validating the transmission of data to the Sandata aggregator, please contact [OhioAltEVV@Sandata.com](mailto:OhioAltEVV@Sandata.com).

If you believe you are receiving this email in error, please contact [EVV@medicaid.ohio.gov](mailto:EVV@medicaid.ohio.gov).